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 Email: info@wctproducts.com
 Monday - Friday 8AM - 3:30PM

RETURN REQUEST

For more information, please view our Returns Policy here:
<https://www.wctproducts.com/returns.php>

Returned Items: No product should be returned without WCT Products approval and Return Material Authorization (RMA) number written on the outside of the box. Any merchandise returned without a valid RMA will be subject to a \$25.00 service fee. Shipping charges must be prepaid and are non-refundable. As stated in our Returns Policy, a restocking fee of up to 15% may apply.

Custom Orders: We cannot accept cancellations or returns on custom products that are not standard stock items.

Return as New: All returned product must be less that 30 days from delivery date and in undamaged and sellable condition.

ORDER #	ITEM #	DATE ORDERED	DATE RECEIVED	QTY ON ORDER	QTY FOR RETURN	REASON FOR RETURN	RETURN CODE

Return Code Breakdown

- 1 = Defective Component(s) 4 = Wrong Item Sent 7 = Damaged in Transit 10 = Other (Use space below to explain):
- 2 = Missing Component(s) 5 = Over Shipped Qty 8 = Damaged in Use _____
- 3 = Wrong Item Ordered 6 = Duplicate Shipment 9 = Repair _____

Method of Return* CREDIT ACCOUNT REFUND REPAIR REPLACE

*** Submission of RMA and assignment of RMA number does not guarantee a refund or credit. All returns are subject to inspection and serial number verification upon receipt of return. Final approval for credit, refund or replacement will be at Management's discretion.**